



# Feed Ordering Guidelines

For the best service, it is important that we have the following information to complete your order:

- Your Name
- Farm Name
- 48-Hour Delivery Lead-Time
- Delivery Date and Day
- Delivery Time Window AM, PM, or Standard
- House Number
- Group or Flock Number
- Bin Numbers
- Tons in Each Bin
- Feed Item: Name and Number
- Medications, Additives, and Amount/Ton
- Any Special Instructions

FIRST DAY OF REQUESTED DELIVERY:	ORDER SHOULD BE PLACED:
Monday a.m.	Friday a.m.
Monday Anytime	Friday by 5 p.m.
Tuesday Anytime	Friday by 5 p.m.
Wednesday a.m.	Monday a.m.
Wednesday Anytime	Monday by 5 p.m.
Thursday a.m.	Tuesday a.m.
Thursday Anytime	Tuesday by 5 p.m.
Friday a.m.	Wednesday a.m.
Friday Anytime	Wednesday by 5 p.m.
Saturday a.m.	Thursday a.m.
Saturday Anytime	Thursday by 5 p.m.

## CUSTOMER SERVICE HOURS

Monday-Friday

7 a.m. to 5 p.m.

Calls after hours are answered by Logistics.

## FEED ORDERS

customerservice@thewengergroup.com

1-855-WENGER (1-855-936-4377)

## LOGISTICS

Call your mill to reach logistics after hours.

See your delivery ticket for your mill.

<b>Ebenshade</b>	717-366-1160
<b>Hempfield</b>	717-366-1149
<b>Mount Joy</b>	717-373-9791
<b>Muncy</b>	717-366-1115
<b>Rheems</b>	717-366-1105
<b>Shippensburg</b>	717-366-1195
<b>Spring Glen</b>	717-366-1198

## GENERAL INFORMATION & BILLING INQUIRIES

1-800-692-6008: Office  
Monday-Friday  
7 a.m. to 5 p.m.

## ADDRESS

3050 Hempland Road  
Lancaster, PA 17601  
www.wengerfeeds.com

## QUALITY ASSURANCE INQUIRIES

Contact your Relationship Manager  
1-800-692-6008: Office