



Feed Ordering Guidelines

For the best service, it is important that we have the following information to complete your order:

- Your Name
- Farm Name
- 48-Hour Delivery Lead-Time
- Delivery Date and Day
- Delivery Time Window
- House Number
- Group or Flock Number
- Bin Numbers
- Tons in Each Bin
- Feed Item: Name and Number
- Medications, Additives, and Amount/Ton
- Any Special Instructions

FIRST DAY OF REQUESTED DELIVERY:	ORDER SHOULD BE PLACED:
Monday a.m.	Friday a.m.
Monday Anytime	Friday by 5 p.m.
Tuesday Anytime	Friday by 5 p.m.
Wednesday a.m.	Monday a.m.
Wednesday Anytime	Monday by 5 p.m.
Thursday a.m.	Tuesday a.m.
Thursday Anytime	Tuesday by 5 p.m.
Friday a.m.	Wednesday a.m.
Friday Anytime	Wednesday by 5 p.m.
Saturday a.m.	Thursday a.m.
Saturday Anytime	Thursday by 5 p.m.

CUSTOMER SERVICE HOURS

Monday-Friday

7 a.m. to 5 p.m.

Calls after hours are answered by Logistics.

FEED ORDERS

customerservice@thewengergroup.com

1-855-WENGER (1-855-936-4377)

LOGISTICS

Call your mill to reach logistics after hours.

See your delivery ticket for your mill.

Ebenshade	717-366-1160
Hempfield	717-366-1149
Mount Joy	717-373-9791
Muncy	717-366-1115
Rheems	717-366-1105
Shippensburg	717-366-1195
Spring Glen	717-366-1198

GENERAL INFORMATION & BILLING INQUIRIES

1-800-692-6008: Office
Monday-Friday
7 a.m. to 5 p.m.

ADDRESS

3050 Hempland Road
Lancaster, PA 17601
www.wengerfeeds.com

QUALITY ASSURANCE INQUIRIES

Contact your Relationship Manager
1-800-692-6008: Office